



Johannesburg
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SERVICE HOTLINE

REFERENCE NUMBER: 181/2020

12 August 2020

ED15.ZIP AND CD15.ZIP MARKET DATA PRODUCT DELIVERY PROBLEM - 11 AUGUST 2020

We wish to inform you that the Equity Derivatives (ED15.zip) and Currency Derivatives (CD15.zip) files for Tuesday, 11 August 2020 had to be unfortunately, due to technical issues, be re-issued.

The reissue of the files was as a result of initial files being published with missing Options instruments when sourced from the downstream systems, leading to our team to apply corrective measures that enabled our processing routines to source all instruments including the missing ones.

The republished Equity Derivatives (ED15.zip) and Currency Derivatives (CD15.zip) files for 11 August 2020 were placed last night in your IDP folder for re-download.

We sincerely apologise for the impact to your operations and the inconvenience to your users of the data.

Market / Service:

- Equity Derivatives Market Data Products
- Currency Derivatives Market Data Products

Environment(s):

Production

Additional Information:

If you have any queries about this announcement, please contact the Client Service Centre on +27 11 520 7777 or customersupport@jse.co.za

Issued By:

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